

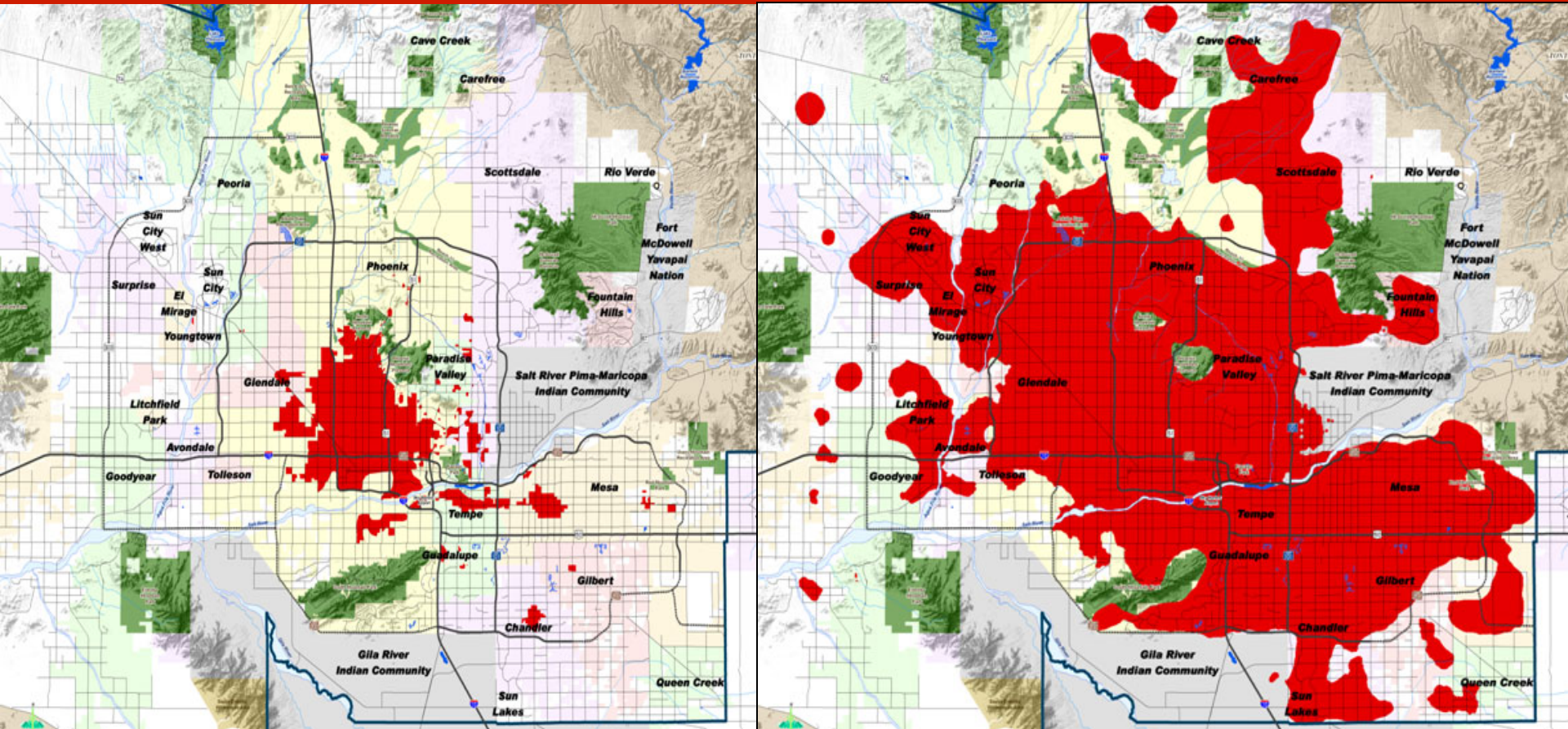
Exploring the Intersection of Mobility Management and Transportation Planning



Lessons Learned On the Road

April 2015

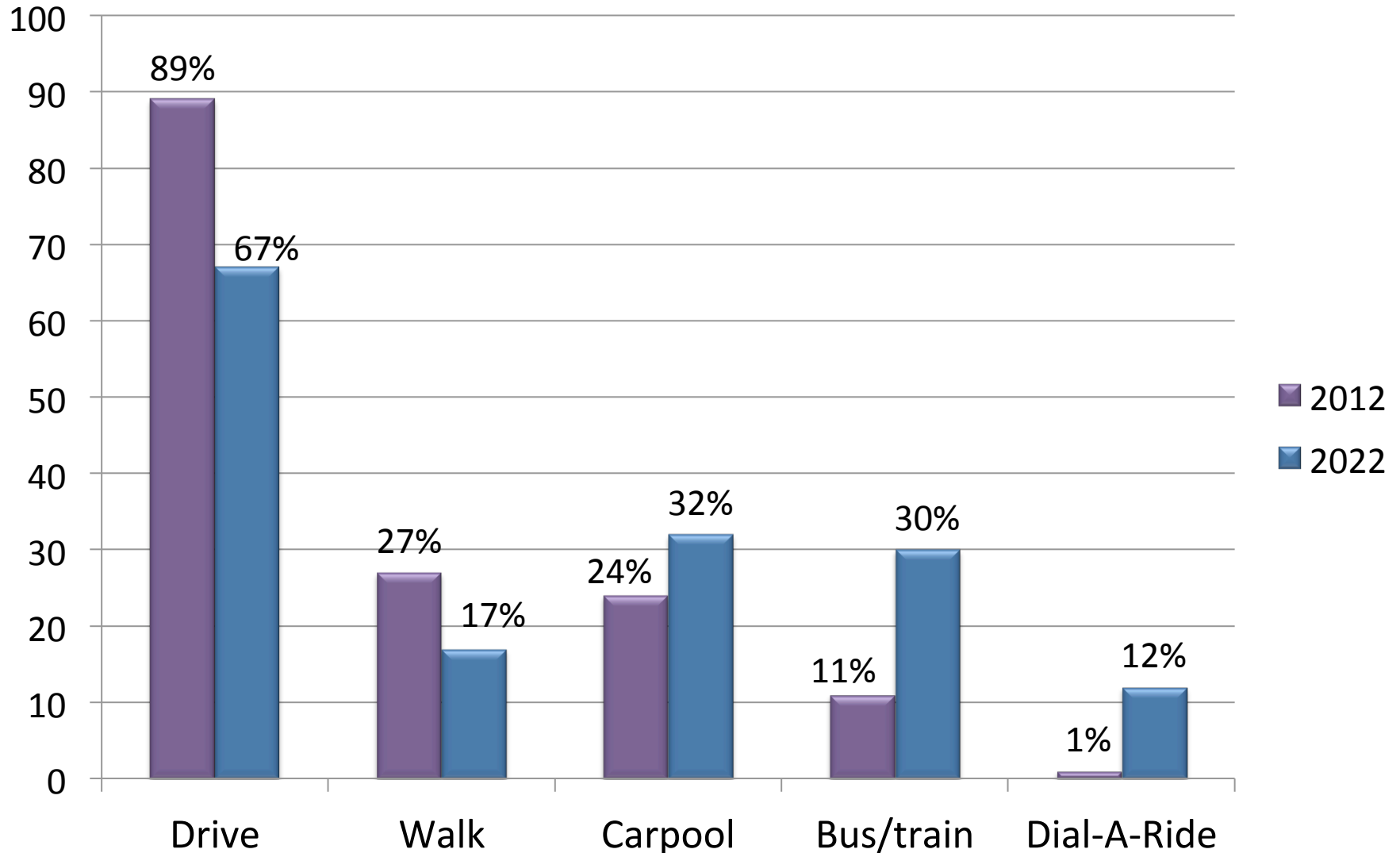
Increasing population + complexity =



Burden or Benefit?

One System Cannot Meet Need

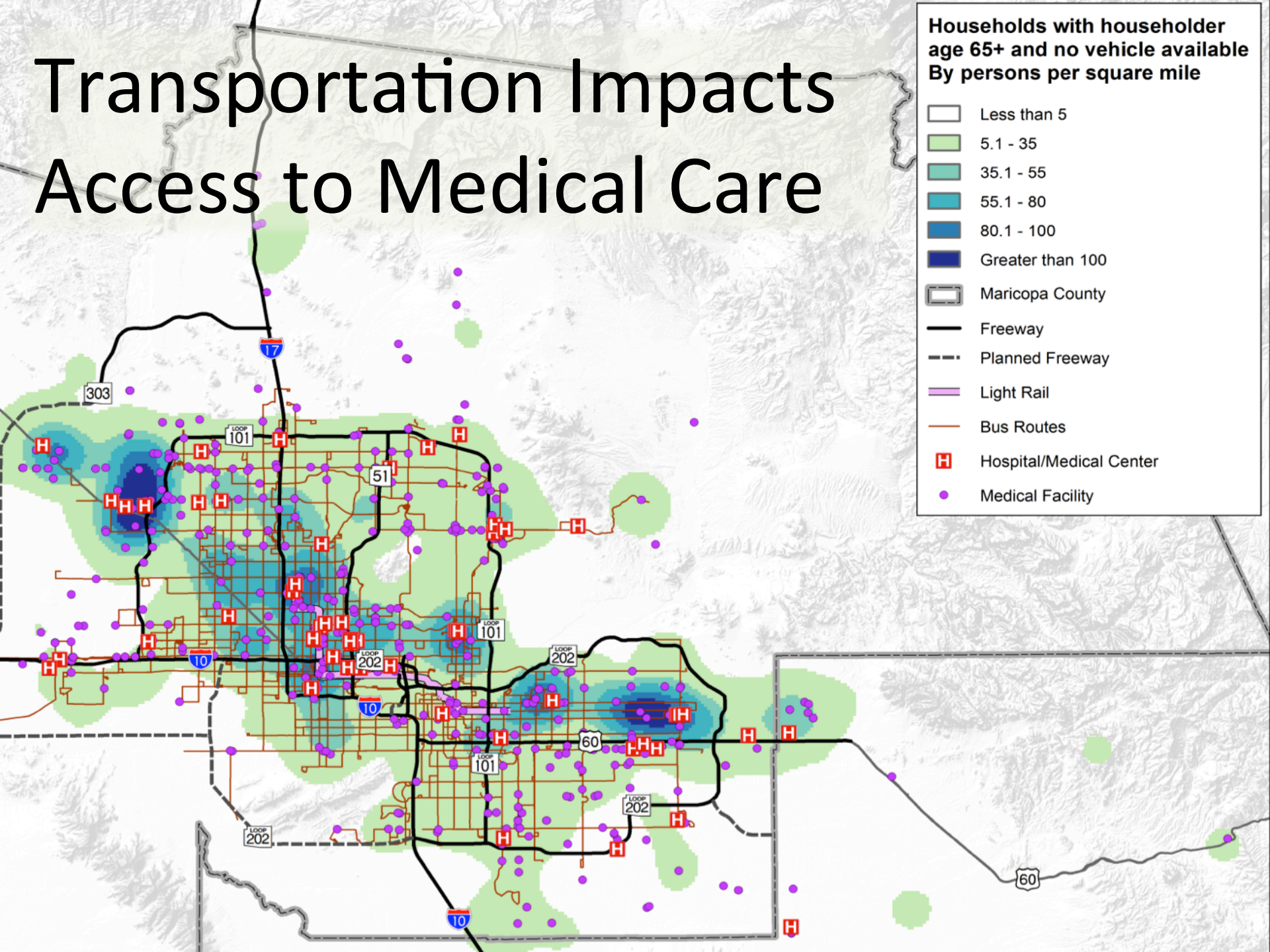
Most Frequently Used Modes of Transportation - Current vs. Projected



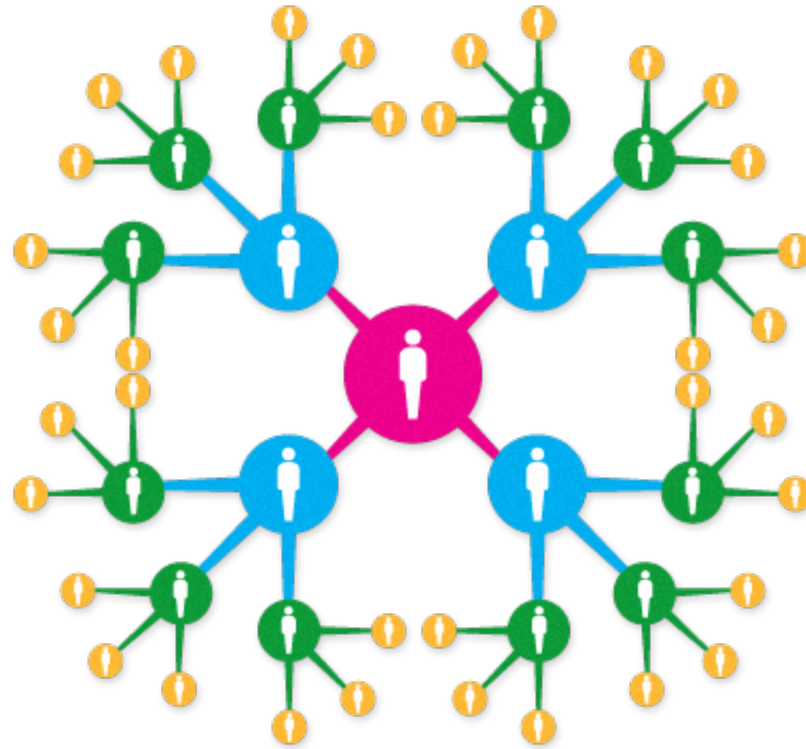
Transportation Impacts Access to Medical Care

Households with householder
age 65+ and no vehicle available
By persons per square mile

- Less than 5
- 5.1 - 35
- 35.1 - 55
- 55.1 - 80
- 80.1 - 100
- Greater than 100
- Maricopa County
- Freeway
- Planned Freeway
- Light Rail
- Bus Routes
- Hospital/Medical Center
- Medical Facility



Mobility Managers



Centralize and Disseminate



**MARICOPA
ASSOCIATION of
GOVERNMENTS**



Human Services Transportation - Provider Inventory

Human Services Transportation Provider Inventory is a listing of agencies that provide human services transportation resource information in the MAG region. Click on the check boxes below to narrow your search of transportation information resources.

Refine Your Search Here

| Area of Service | Modes of Transportation | Eligibility |
|---|----------------------------|--------------------------|
| Phoenix | Bus/Rail | Agency Clients |
| East Valley | Personal/Volunteer Vehicle | Older Adults |
| West Valley | Taxi Vouchers | Physical Disability |
| Regional | Bus Passes | Developmentally Disabled |
| Gila River Indian Community | Van | |
| Salt River Pima-Maricopa Indian Community | Taxi | |

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Duet

Address: 555 W Glendale Ave.
Phoenix, AZ 85021-8799
Phone: (602) 274-5022
Website

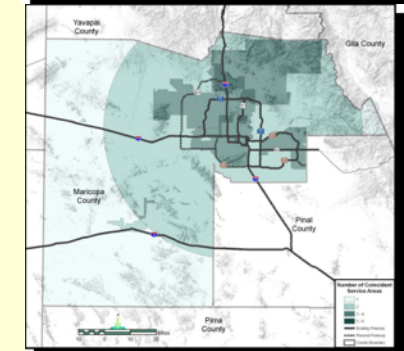
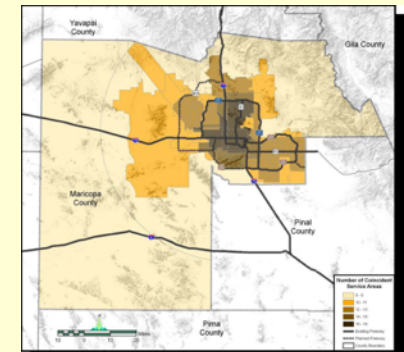
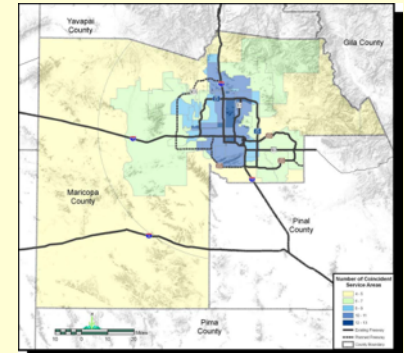
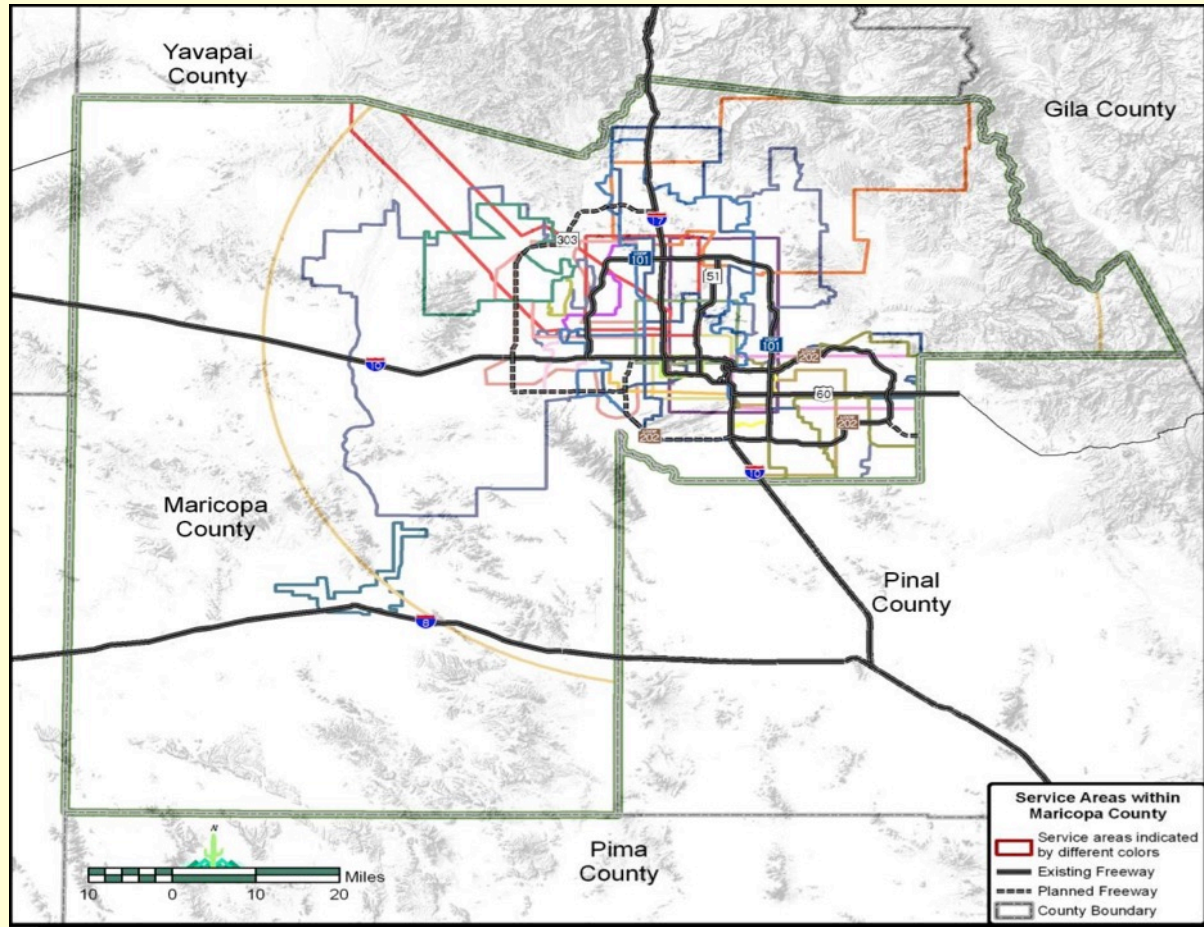
| | |
|---------------------------|--|
| Hours of Operation | 8:00 a.m. through 4:30 p.m. Monday through Friday. |
| Agency Description | Non-Profit, Faith-Based |
| Type of Service | Transportation to medical and social service appointments 9am-3pm Mon-Fri (rides scheduled 3-5 working days in advance and service limited to 1 ride/week and within 10-12 miles of home and no electric wheelchairs or carts. |
| Service Fee | No fee. |

Senior Companion Program-NAU Civic Service Institute

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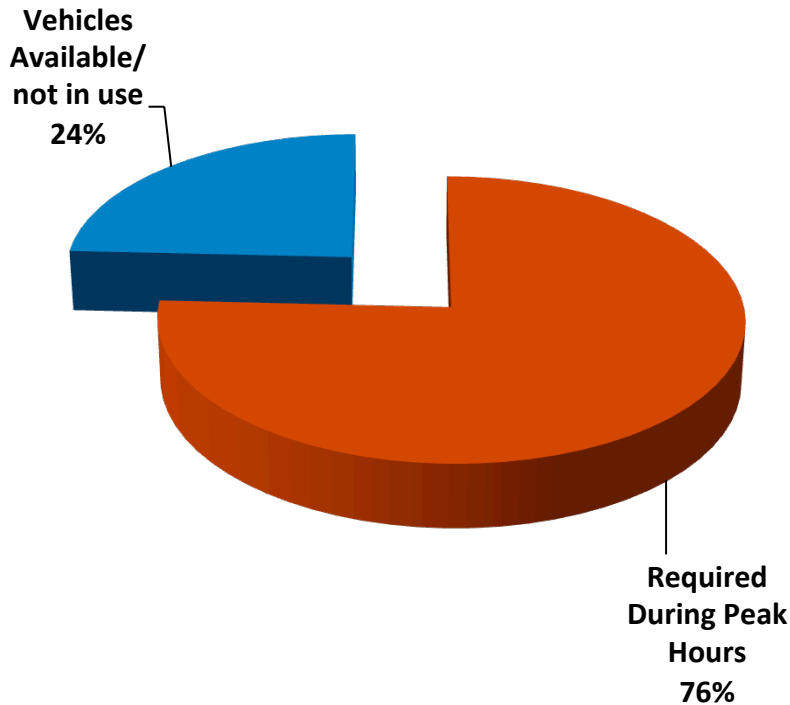
Online Tools Give Info and Help

Stimulate Coordination

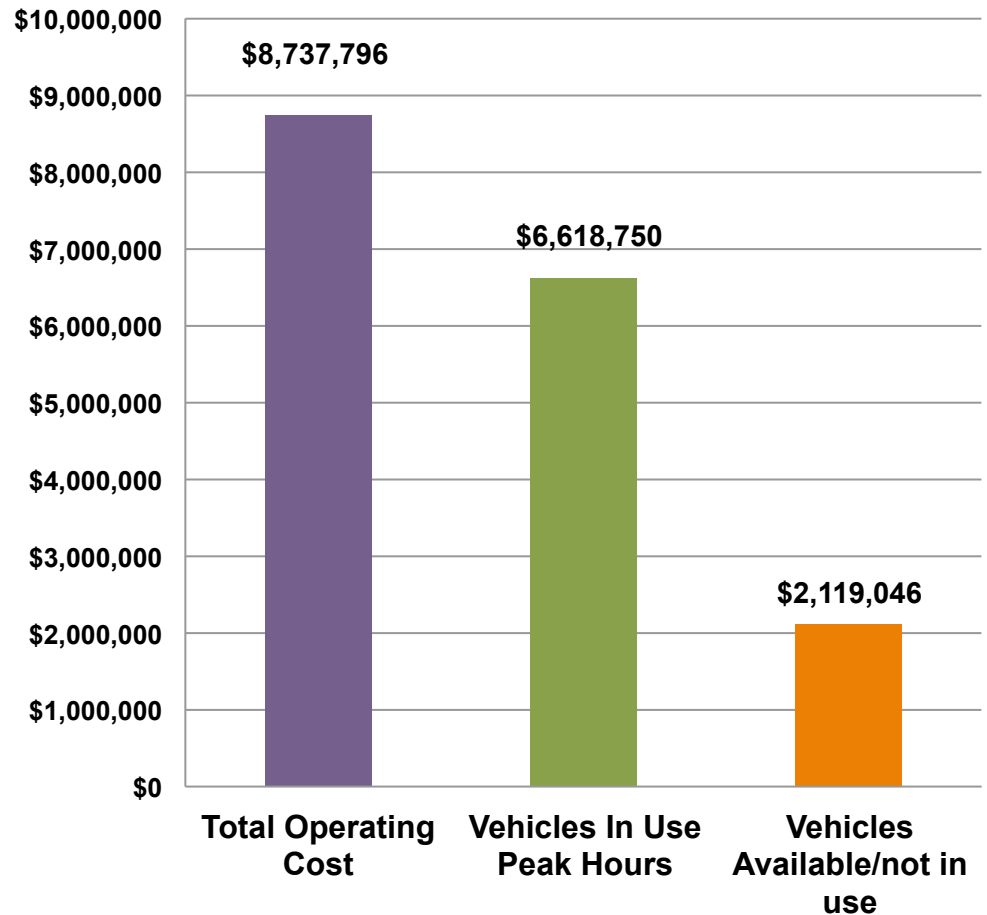


Discover Untapped Resources

Vehicle Usage-Peak Hours



FY 2010 Operating Costs



Initiatives

- Insurance strategies
- PASS training
- Shared vehicles and rides
- Online searchable database
- Outreach





Insights

- Mobility managers have an important but often underutilized and misunderstood roles.
- Cohorts increase rate of learning and capacity building.
- Good will only goes so far.



Challenges

- Partners devote, defend, or disappear.
- Money for new programs = less money for old programs.
- If you're not at the table, you're on the menu.



Applications

- Get the right people on board.
- Utilize data and stories of impact.
- Leverage local knowledge.

For More Information

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